



Business Process Management: Practical Guidelines to Successful Implementations

John Jeston, Johan Nelis

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Business Process Management: Practical Guidelines to Successful Implementations provides organizational leadership with an understanding of Business Process Management and its benefits to an organization. This book also gives Business Process Management practitioners a framework and a set of tools and techniques that provide a practical guide to successfully implementing Business Process Management projects and provides a holistic approach and the necessary details to deliver a Business Process Management project.

Business Process Management: Practical Guidelines to Successful Implementations delivers:

- * a proven in-depth step-by-step framework for the Business Process Management practitioner.
- * insights into how to embed Business Process Management within an organization to ensure a continuous business process involvement culture.
- * practical tools, explanations and assistance in the successful implementation of a BPM project.
- * more than 50 case studies to illustrate various steps and aspects of the framework.
- * an overall view and understanding of Business Process Management and the move towards a process-centric organization.
- * Encompasses best practices and an overview of the most important tools and methods
- * An in -depth framework for the Business Process Management practitioner.
- * Insights into how to embed Business Process Management within an organization to ensure a continuous business process improvement culture.
- * Practical tools, explanations and assistance in the successful implementation of a BPM project.
- * Includes in excess of 50 case studies to illustrate various points in the book.

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