



The Field Guide to Understanding 'Human Error'

Sidney Dekker

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When faced with a 'human error' problem, you may be tempted to ask 'Why didn't these people watch out better?' Or, 'How can I get my people more engaged in safety?' You might think you can solve your safety problems by telling your people to be more careful, by reprimanding the miscreants, by issuing a new rule or procedure and demanding compliance. These are all expressions of 'The Bad Apple Theory' where you believe your system is basically safe if it were not for those few unreliable people in it.

Building on its successful predecessors, the 3rd edition of The Field Guide to Understanding 'Human Error' will help you understand a new way of dealing with a perceived 'human error' problem in your organization. It will help you trace how your organization juggles inherent trade-offs between safety and other pressures and expectations, suggesting that you are not the custodian of an already safe system. It will encourage you to start looking more closely at the performance that others may still call 'human error', allowing you to discover how your people create safety through practice, at all levels of your organization, mostly successfully, under the pressure of resource constraints and multiple conflicting goals.

This Field Guide to Understanding 'Human Error ' will help you understand how to move beyond 'human error'; how to understand accidents; how to do better investigations; how to understand and improve your safety work. You will be invited to think creatively and differently about the safety issues you and your organization face. In each, you will find possibilities for a new language, for different concepts, and for new leverage points to influence your own thinking and practice, as well as that of your colleagues and organization.

If you are faced with a 'human error' problem, abandon the fallacy of a quick fix. Read this book.

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Christy McCurry:

The feeling that you get from The Field Guide to Understanding 'Human Error' is a more deep you rooting the information that hide in the words the more you get interested in reading it. It doesn't mean that this book is hard to understand but The Field Guide to Understanding 'Human Error' giving you joy feeling of reading. The writer conveys their point in particular way that can be understood by anyone who read the idea because the author of this e-book is well-known enough. This kind of book also makes your own vocabulary increase well. So it is easy to understand then can go together with you, both in printed or e-book style are available. We suggest you for having that The Field Guide to Understanding 'Human Error' instantly.

Nancy Samuel:

On this era which is the greater individual or who has ability in doing something more are more valuable than other. Do you want to become one among it? It is just simple way to have that. What you should do is just spending your time little but quite enough to get a look at some books. On the list of books in the top listing in your reading list is definitely The Field Guide to Understanding 'Human Error'. This book which can be qualified as The Hungry Hills can get you closer in turning out to be precious person. By looking upward and review this book you can get many advantages.

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