



Interpersonal Communication: Everyday Encounters

Julia T. Wood

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Helping you find your voice, *INTERPERSONAL COMMUNICATION: EVERYDAY ENCOUNTERS*, 8e helps you build the skills you need to become a more effective communicator. Award-winning author Julia T. Wood incorporates the latest communication research as she presents a pragmatic introduction to the concepts, principles, and skills of interpersonal communication. Reflecting her expertise in gender and social diversity, the book offers unparalleled emphasis on diversity. It also provides comprehensive coverage of the influence of social media and thorough discussions of the ethical challenges and choices that affect interpersonal communication. In addition, it covers such timely issues as emotional intelligence and forgiveness, interracial relationships, safe sex, ways to deal with abuse from intimates, race-related differences between conflict styles, and the power of language.

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